# The implementation of interventions to prevent musculoskeletal injury at work and the stage of change approach

Paul Rothmore

BAppSc (Hons), MErg, FACP

A thesis submitted in fulfilment of the requirements for the degree of Doctor of Philosophy

September 2016

School of Public Health

Faculty of Health Sciences

The University of Adelaide

# **Table of Contents**

Thesis abstract	iii
Declaration	v
Conference presentations resulting from this thesis	<b>v</b> i
Peer-reviewed journal articles resulting from this thesis	vii
Acknowledgements	viii
List of abbreviations	ix
Chapter 1 - Introduction	1
1.1 Introduction	2
1.2 Thesis outline	5
1.3 Referencing in this thesis	7
Chapter 2 - Introductory literature review/discussion paper	10
2.1 Preface to Chapter 2	11
2.2 Statement of authorship	12
2.3 Publication	13
Chapter 3 - The implementation of ergonomics advice and the stage of	change
approach	19
3.1 Preface to Chapter 3	20
3.2 Statement of authorship	21
3.3 Publication	22
Chapter 4 - A long-term evaluation of the stage of change approach and	
compensable injury outcomes – a cluster randomised trial	29
4.1 Preface to Chapter 4	30
4.2 Statement of authorship	31
4.3 Publication	32
Chapter 5 - The stage of change approach for implementing ergonomics a	idvice –
translating research into practice	40
5.1 Preface to Chapter 5	41
5.2 Statement of authorship	42
5.3 Publication	43
Chapter 6 - Discussion and conclusions	54
6.1 Introduction	55
6.2 Key findings and implications	55

6.2.1 What are the contemporary approaches to the application of behaviour-based	
methods in the development of workplace injury prevention initiatives?	55
6.2.2 Is the implementation of practitioner advice, by companies, influenced by the	
targeting of advice according to the stage of change approach?	56
6.2.3 Are there any long-term health benefits associated with the stage of change approach in respect to compensable musculoskeletal injuries?	58
6.2.4 What are the barriers and facilitators to the adoption of the stage of change approach by practitioners and what is the potential utility of a stage of change tool?	59
6.3 Practical implications	51
6.4 Thesis limitations and recommendations for future research	62
6.4.1 Manger interaction	62
6.4.2 Participating companies	62
6.4.3 Compensation definitions	63
6.4.4 Survey respondents	63
6.4.5 Recommendations for future research	64
6.5 Conclusion	65
Appendix A - Supplementary material for chapter 3	58
Appendix B - Supplementary material for chapter 4	79
Annandiy C - Sunnlamentary material for chanter 5	Ω1

### Thesis abstract

#### **Background**

The targeting of injury prevention advice according to behaviour change principles has been proposed by researchers as a means for improving the effectiveness of advice. However, despite promising results, this has not been adopted by practitioners.

#### Aims

The aim of this thesis is to review contemporary approaches to the application of the behaviour-change approaches in the development of workplace injury prevention interventions; evaluate the implementation of stage of change based ergonomics advice; evaluate its effectiveness in musculoskeletal injury prevention; and to explore the barriers and facilitators to its adoption by practitioners.

#### Methods

A mixed methods approach was used, comprising a literature review/discussion paper and three inter-related studies.

#### **Results**

Literature review/Discussion paper

The structuring of injury prevention advice according to behaviour change principles has been most frequently applied using the Stage of Change (SOC) framework. However, despite favourable results there is little evidence that this has been adopted by practitioners. The translation of research findings into professional practice has been hindered by a 'research-practice gap' and the need to actively engage practitioners in the research process.

#### Study 1

The managers of 25 workgroups, across a range of sectors were allocated to receive either standard ergonomics advice or ergonomics advice tailored according to the workgroup SOC profile. Twelve months later managers who had received tailored advice were found to have implemented significantly more recommended changes (IRR = 1.68, 95% CI 1.07-2.63) and more "additional" changes (IRR = 1.90, 95% CI 1.12-3.20). The findings suggest that the

implementation of ergonomics recommendations may be improved by the tailoring of advice according to SOC principles.

#### Study 2

Injury data on 169 workers (from 21 workgroups) who had been randomly assigned to receive standard ergonomics advice or advice tailored according to the SOC approach was analysed. Workers in receipt of tailored advice were 55% (OR=0.45, 95% CI 0.19-1.08) less likely to report a compensable injury than those in receipt of standard advice. While the effect was not statistically significant at a 0.05 level (p=0.073) the observed outcomes support the potential value of the SOC approach when planning injury prevention programs.

#### Study 3

The barriers and facilitators to the adoption of the SOC approach were investigated in a series of practitioner focus groups and a subsequent survey of members of the Human Factors and Ergonomics Societies of Australia and New Zealand. A proposed SOC assessment tool was presented and its perceived utility critiqued. The results suggest the limited application of a SOC based approach is due to the absence of a suitable tool, the need for training and limited access to research findings.

#### Conclusion

The SOC approach has been proposed as means to improve the implementation and effectiveness of ergonomics advice. Despite some encouraging results there is little evidence that this has been adopted by practitioners. This translation of research to practice may have been hindered by a lack of engagement with practitioners, and the absence of a suitable assessment tool.

This thesis has addressed these issues in a series of inter-related studies. The outcomes are an improved evidence base for the potential effectiveness of the SOC approach, an investigation of the barriers and facilitators to its adoption by practitioners and their engagement in the development of a draft SOC assessment tool.

**Declaration** 

I certify that this work contains no material which has been accepted for the award of any

other degree or diploma in my name, in any university or other tertiary institution and, to the

best of my knowledge and belief, contains no material previously published or written by

another person, except where due reference has been made in the text. In addition, I certify

that no part of this work will, in the future, be used in a submission in my name, for any other

degree or diploma in any university or other tertiary institution without the prior approval of

the University of Adelaide and where applicable, any partner institution responsible for the

joint-award of this degree.

I give consent to this copy of my thesis when deposited in the University Library, being made

available for loan and photocopying, subject to the provisions of the Copyright Act 1968.

The author acknowledges that copyright of published works contained within this thesis

resides with the copyright holder(s) of those works.

I also give permission for the digital version of my thesis to be made available on the web, via

the University's digital research repository, the Library Search and also through web search

engines, unless permission has been granted by the University to restrict access for a period

of time.

Signed:

Date: January 16, 2017

v | Page

# Conference presentations resulting from this thesis

- 1. **Rothmore P**, Aylward P, Karnon J. *Implementing ergonomics interventions a stage of change approach.* 9<sup>th</sup> International Conference on the Prevention of Work-Related Musculoskeletal Disorders (PREMUS), Toronto, Canada, June 20-23, 2016.
- 2. **Rothmore P**, Aylward P, Oakman J, Tappin D, Gray J, Karnon J. *Taking the next step:* operationalising a behaviour based approach for musculoskeletal injury prevention interventions. 9<sup>th</sup> International Conference on the Prevention of Work-Related Musculoskeletal Disorders (PREMUS), Toronto, Canada, June 20-23, 2016.
- 3. **Rothmore P**, Aylward P, Karnon J. *Why haven't we solved the MSD problem?* Australian Physiotherapy Association Conference. Gold Coast. Queensland, Australia, October 3-6, 2015. (*Invited Speaker*).
- 4. **Rothmore P**, Aylward P, Karnon J. *The implementation of ergonomics advice and the stage of change approach*. 9<sup>th</sup> Triennial Congress of the International Ergonomics Association (IEA), Melbourne, Australia, August 9-14, 2015.
- 5. **Rothmore P**, Aylward P, Karnon J. *Implementing ergonomics interventions a behaviour change approach.* 50<sup>th</sup> Annual Conference of the Human Factors and Ergonomics Society of Australia, Adelaide, Australia, November 17-19, 2014.
- 6. **Rothmore P**, Aylward P, Karnon J. *Implementation of interventions to prevent musculoskeletal injuries at work a behaviour change approach*. Australian Physiotherapy Association National Conference, Melbourne, Australia, October 17-20, 2013. (Winner Best Free Paper, OHS).

# Peer-reviewed journal articles resulting from this thesis

- 1. **Rothmore P**, Karnon J, Aylward P. Implementation of interventions to prevent musculoskeletal injury at work lost in translation? *Physical Therapy Reviews*, 2013: 18(5); 344-349.
- 2. **Rothmore P**, Aylward P, Karnon J. The implementation of ergonomics advice and the stage of change approach. *Applied Ergonomics*, 2015: 51; 370-376.
- 3. **Rothmore P**, Aylward P, Gray J, Karnon J. A long-term evaluation of the stage of change approach and compensable injury outcomes a cluster randomised trial. *Ergonomics*, DOI 10.1080/00140139.2016.1199816.
- 4. **Rothmore P**, Aylward P, Oakman J, Tappin D, Gray J, Karnon J. The stage of change approach for implementing ergonomics advice translating research into practice. *Applied Ergonomics*, 2017: 59; 225-233.

## **Acknowledgements**

PhDs, while a solitary activity, are only completed with the support of others. I would like to acknowledge the support of my supervisors, Professor Jonathan Karnon and Dr. Paul Aylward, who agreed to be supervisors even though my topic fell well outside their usual area of interest. In many ways this proved to be beneficial as they were able to pose questions and raise issues I would not otherwise have thought of. Their insightful feedback on draft manuscripts certainly helped to improve the quality of my writing. Similarly, Jodi Gray also provided valuable input in the latter part of my studies, particularly with her data management skills.

I would also like to thank Professor Dino Pisaniello, who initially set me on this research path when I joined the University of Adelaide in 2009. A final professional thanks must go to my friends and colleagues Dr. Jodi Oakman and Dr. David Tappin. Like me, they both embarked on late career changes from professional practice to academia, and have been generous in their support.

On a personal note, I must thank my wife, Jody Rothmore, and my children, Molly and Eliza. On numerous occasions I have travelled to national and international conferences in order to present the results of my research in order to meet, and seek valuable feedback from professional colleagues. While these trips certainly enhanced my research it also placed an increased burden on them.

While the completion of a PhD signifies the end of a process there is much work still be undertaken in the field of injury prevention. There are numerous strands of research from this PhD I would like to pursue – funding permitting.

## List of abbreviations

HFESA Human Factors and Ergonomics Society of Australia

HFESNZ Human Factors and Ergonomics Society of New Zealand

MSD/s Musculoskeletal disorder/s

MSPD Musculoskeletal pain and discomfort

OHS Occupational health and safety

SOC Stage of change

TTM Transtheoretical model

UK United Kingdom

USA United States of America