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### **Journalists' creative process in newswork: A Grounded theory study from the Philippines**

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Keywords:	Creativity, Creative process, Journalism, Filipino journalists, news writing
Abstract:	<p>Creativity in journalism has always been a challenging concept. Journalism has not often been seen as creative due to its structured conventions. In response, a few journalism scholars claim there is creativity in journalism. However, no studies reveal a creative process in journalistic writing. This grounded theory research from the Philippines revealed a creative process of journalists (N=20): A Bicycle Wheel of Journalists' Creative Process in Newswork. This model sees journalists undergo the phases of cognizance, cultivation, captivation and introspection in their efforts to be creative. Motivation and experience, plus their work environments, even contextualize these creativity-related efforts of journalists. Understanding this journalistic creative process will help practitioners and editors aspire for high journalistic standards, and write engaging stories that are of public interest, and that are also relevant and significant.</p>

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# Journalists' Creative Process in Newswork: A Grounded Theory Study from the Philippines

## Abstract

Creativity in journalism has always been a challenging concept. Journalism has not often been seen as creative due to its structured conventions. In response, a few journalism scholars claim there is creativity in journalism. However, no studies reveal a creative process in journalistic writing. This grounded theory research from the Philippines revealed a creative process of journalists (N=20): *A Bicycle Wheel of Journalists' Creative Process in Newswork*. This model sees journalists undergo the phases of cognizance, cultivation, captivation and introspection in their efforts to be creative. Motivation and experience, plus their work environments, even contextualize these creativity-related efforts of journalists. Understanding this journalistic creative process will help practitioners and editors aspire for high journalistic standards and write engaging stories that are of public interest, and that are also relevant and significant.

**Keywords** Creativity; creative process; journalism; news writing; Filipino journalists

## 41 Introduction

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43

44 Creativity has made rounds across various domains of knowledge and in psychology  
45 (Runco, 2014). Creativity is defined (Csikszentmihalyi, 2006; Boden, 2004; Sawyer,  
46 2006) as a production of an idea (concepts, recipes, theories and other intangible  
47 materials) or artifact (e.g., sculptures, pottery, paintings and other tangible products)  
48 that are original (Weisberg, 2006; Runco, 2007), valuable (Csikszentmihalyi, 2013), and  
49 useful (Hayes, 1989) in its respective domain.

50

51 Across time, **creativity has been associated with** writing (Cowley, 1958; Sawyer, 2006).  
52 This association is through “imagination-based” forms of writing like fiction and poetry.  
53 However, some think creativity is less linked to the journalistic craft because journalism  
54 contradicts creativity given the former’s “objective” and “fact-based” structure (Liao et  
55 al., 2016). Criticisms include calling literary journalism “an oxymoron” (Zdovc, 2007: p.  
56 1). In contrast, some assert journalism and novel writing were strongly linked; talented  
57 journalists apply techniques from novel writing to write “accurate non-fiction” (Liao et al.,  
58 2016: **p. 12**).

59

60 Psychology had studied creativity in different domains of knowledge. Many of these  
61 works focused on creativity as a *product* and as a *process*, and on the *creative person*  
62 (Runco, 2007; Csikszentmihalyi, 2013). Fulton and McIntyre (2012) also said creativity  
63 is a “product of a system.” Meanwhile, creativity has been studied in different fields and  
64 disciplines. However, creativity has been less tackled in journalism as much as it is in  
65 creative writing (fiction and poetry). Moreover, **some journalists and scholars think**  
66 journalism is not a creative endeavor given the field’s structured conventions.

67

68 This grounded theory study aims to analyze the creativity of journalists in their  
69 newswork in order to see how journalism may be a creative endeavor. Such study **is**  
70 anchored on the execution of one’s work as possibly where creativity processes by  
71 journalists **can** be seen. This perspective emanates from Sawyer (2006) who stated two

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2  
3 72 views in creative processes: *idealist theory* and *action theory*. Idealist theorists argue  
4 73 that once you come up with an idea then the process itself is done; action theorists give  
5 74 emphasis on the execution of one's work. **Newswork contextualizes this study**, yet  
6 75 **researchers** aim to show **the presence of** a creative process of journalistic writing —that  
7 76 which has been missing in the literature. Findings here, **coming from the Philippines**,  
8 77 may even bring forth implications unto the work of journalists and news organizations.  
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## 18 **Literature Review**

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22 83 **Creativity discourse.** This review starts off the discussion with defining creativity. Philip  
23 84 McIntyre (2006, p. 41) defined creativity as “a productive activity whereby objects,  
24 85 processes and ideas are generated from antecedent conditions through the agency of  
25 86 someone, whose knowledge to do so comes from somewhere and the resultant novel  
26 87 variation is seen as a valued addition to the store of knowledge in at least one social  
27 88 setting.”  
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34 90 Views, approaches and processes on creativity have been **pursued** since the late 19th  
35 91 century. The earliest scholars have assigned *processes* to creativity. Helmholtz (1896)  
36 92 developed a three-stage process —preparation, incubation and illumination— to refer to  
37 93 the formation of a new thought. Poincare (1908 [1982]) advanced a two-step process **in**  
38 94 **the context of mathematical discoveries**: incubation and illumination.  
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43

44 96 Soon after, succeeding scholars took off and developed their own processes **of**  
45 97 creativity. Wallas (1926) proposed five stages: (1) *Preparation*, or consciously finding  
46 98 solutions to a certain problem; (2) *Incubation*, consisting most of the unconscious state;  
47 99 (3) *Intimation*, or the coming up of an idea; (4) *Illumination*, where the idea is finally  
50 100 made yet is subject to verification and development; and (5) *Verification*, where the  
51 101 “illuminated” idea is tested and developed (also in Sadler-Smith, 2015). Cowley (1958)  
52 102 then applied creativity into writing and developed four stages: (1) *Ideation*, where the  
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3 103 idea unconsciously begins; (2) *Meditation*, where there is a “more” conscious effort to  
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5 104 shape the story; (3) *First draft*, putting the idea into text; and (4) *Revision*, where the first  
6  
7 105 draft is analyzed and edited to produce the final piece.  
8  
9 106

10 107 The aforementioned models and processes were only applied to the objective fields of  
11  
12 108 science and mathematics (Hadamard, 1954) and creative writing (Cowley, 1958).  
13  
14 109 However, such models and processes have yet to be applied in journalism. As for the  
15  
16 110 field of journalism, researchers put forward here a stipulative definition of creativity  
17  
18 111 (adopting McIntyre, 2006): *a product and a process where journalists, with their talents*  
19  
20 112 *and background, learn and use the rules, procedures and previous works in the*  
21  
22 113 *journalism domain to write articles that are both novel and appropriate to the contexts*  
23  
24 114 *these were written for.*  
25

26 116 On this score, the systems model of creativity by Mihaly Csikszentmihalyi (1997) may  
27  
28 117 provide some contexts unto viewing journalism as a creative process. **He said** creativity  
29  
30 118 can be found in the interaction of a system which has three elements: a *domain of*  
31  
32 119 *knowledge* (the cultural structure of the system), a *field* (the social structure), and an  
33  
34 120 *individual*. In this model, an individual must learn about its domain —its rules,  
35  
36 121 conventions, techniques, guides and procedures— for a creative product to be  
37  
38 122 produced (Csikszentmihalyi, 1997). Hennessey (2017) supported Csikszentmihalyi,  
39  
40 123 saying creativity must be viewed as “a system of interrelated forces operating at multiple  
41  
42 124 levels.” Creativity is even a confluence, as well as a product, of social and psychological  
43  
44 125 processes, as well as cultural and cognitive influences (Hennessey, 2017). **Other**  
45  
46 126 **factors have to be considered as well**: neurological, affect, cognition, training, individual  
47  
48 127 differences and several socio environmental factors like motivation, workplace, work  
49  
50 128 environment and even culture (Hennessey and Amabile, 2010). All these factors may  
51  
52 129 have to be incorporated into a single, interactive and non-linear whole (Hennessey,  
53  
54 130 2017).  
55

56 131  
57  
58 132 Amid the diversity of approaches, views, models and processes in creativity, rationalism  
59  
60 133 and romanticism have been the two established *approaches* to creativity (Sawyer,

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2  
3 134 2006). Rationalism **believes** creativity is generated by the conscious, deliberating,  
4  
5 135 intelligent and rational mind. In romanticism, on the other hand, creativity comes from  
6  
7 136 an irrational unconscious; the rational mind interferes with the creative process (Sawyer,  
8  
9 137 2006).

10 138  
11  
12 139 **Ideas and factors.** **Creativity must start with something for it to occur.** Ideation begins  
13  
14 140 creativity in Cowley (1958). Journalists, on the other hand, produce their story ideas —  
15  
16 141 may it be encouraged or not by their editors (Fulton and McIntyre, 2012), or coming  
17  
18 142 from various sources such as media releases, wire services, peers, beats, audience  
19  
20 143 (Fulton, 2011) that may serve as the ideation to creativity **by the journalist.**

21 144  
22 145 In debates among creativity scholars, **unconscious effort and conscious thinking**  
23  
24 146 **produce ideas** (Helmholtz, 1896; Poincare, 1908 [1982]; Wallas, 1926; Hadamard,  
25  
26 147 1954; Cowley, 1958; Csikszentmihalyi, 2013). **Journalism also conceptualizes ideas**  
27  
28 148 **through such means** since journalists analyze current issues that lead them to **construct**  
29  
30 149 journalistic ideas. These **ideas are produced** through conscious and even unconscious  
31  
32 150 efforts, like when a news event suddenly breaks. Csikszentmihalyi (1996 as cited in  
33  
34 151 Sawyer, 2006) once said: “You don’t know when you’re going to be hit with an idea; you  
35  
36 152 don’t know where it comes from.”

37 153  
38 154 In order to produce a creative journalistic piece, certain elements may be involved.  
39  
40 155 Creative **journalistic** activity cannot result solely from an individual; it is a product of a  
41  
42 156 **system** (Fulton and McIntyre, 2012). Thus, the journalism field itself **and its activities**  
43  
44 157 **such as** the interaction between and among journalists, editors’ “abrasive style of  
45  
46 158 teaching,” capability building activities (e.g., on-the-job trainings, cadetships), and  
47  
48 159 awards (Fulton, 2011) may influence a journalist’s creative process positively or  
49  
50 160 negatively.

51 161  
52 162 **Newswork and verification.** News making decisions see journalists ponder and decide  
53  
54 163 what kind of story is newsworthy based on news values. Certain combinations of news  
55  
56 164 values appear almost to guarantee coverage in the press (Harcup and O’Neill, 2010).

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3 165 Journalists use raw materials, containing news values or hard facts, in a story  
4  
5 166 (Newhagen and Zhong, 2009). Other assessments of newsworthiness include  
6  
7 167 opportunities for good pictures and headlines, for entertainment, the involvement of  
8  
9 168 popular personalities (Harcup and O'Neill, 2010) and editors' interest on the importance  
10  
11 169 of the news event (Strömbäck et al., 2012).

12 170

13  
14 171 **The** process of identifying what is news appears to be diverse, with no set of well-  
15  
16 172 developed ideas on what and how to produce good news outputs (Matheson, 2003) and  
17  
18 173 what stories are newsworthy. These news values shape up the journalistic idea at hand  
19  
20 174 so as to become a full-blown story (in reference to Cowley's [1958] second stage of  
21  
22 175 **writing: meditation**).

23 176

24 177 News gathering thus becomes essential. Sources play a vital role in this regard. While  
25  
26 178 exercising doubt, journalists trust sources on varying levels depending on the type of  
27  
28 179 information the latter gives (Newhagen and Zhong, 2009). Meanwhile, information from  
29  
30 180 official documents are said to be the most reliable (Shapiro et al., 2013) since these  
31  
32 181 provide the most useful information (Newhagen and Zhong, 2009). This is where  
33  
34 182 verification matters. Verification is an interweaving between corroboration and original  
35  
36 183 information-gathering (Muñoz-Torres, 2007), demanding journalists to filter and select  
37  
38 184 facts. For this reason, **verifying** information given by sources greatly influences a  
39  
40 185 journalist's decision-making in newswork. If a source or information is deemed  
41  
42 186 unreliable, the product itself may also be deemed as such. Verification may then be  
43  
44 187 paralleled to the last stage of **the creative process by Wallas (1926)**: the creative  
45  
46 188 product undergoes *critical evaluation* for it to be truthful and valuable.

47 189

48 190 **Writing processes and structures.** Journalists try to keep a sense of impartiality and  
49  
50 191 fairness (Thomson et al., 2008) in newswork. However, such values do not hinder  
51  
52 192 journalists to go beyond their journalistic sense of writing. The harder the writing product  
53  
54 193 is to be achieved, the more it is valued (Matheson, 2003).

55 194



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3 195 There are various guiding elements to a journalist's' writing process. Voice is one  
4  
5 196 element: journalists write either using the reporter voice, the correspondent voice or the  
6  
7 197 commentator voice (Thomson et al., 2008) in order to be authoritative. Journalists also  
8  
9 198 use framing and angling depending on the story's relevance and the original approach  
10  
11 199 applied unto the story (Grunwald and Rugar, 2009). Therefore, studying elements  
12  
13 200 affecting the journalist's writing process matters in knowing their creativity.

14 201  
15 202 Journalism values what is called "skilled writers" and "good writing" or "stylish and well-  
16  
17 203 constructed" articles (Matheson, 2003). Journalists also usually follow a certain  
18  
19 204 structure, reflecting their style of writing (Fulton and McIntyre, 2012). Examples of story  
20  
21 205 structures include the inverted pyramid (Munoz-Torres, 2007), the "martini glass," the  
22  
23 206 "kabob" structure (Harrower, 2012 —the latter reflecting the appearance of the Arabian  
24  
25 207 skewer), and the "unconventional" inverted pyramid (Johnston and Graham, 2011).

26 208  
27 209 There are certain elements that constitute a journalist's style in news writing: language  
28  
29 210 (Grunwald and Rugar, 2009), voice (Zdvoc, 2007), narrative tools and techniques  
30  
31 211 (Johnston and Graham, 2011), angling (Grunwald and Rugar, 2009), and forms of  
32  
33 212 journalistic pieces (Fulton and McIntyre, 2012). These elements show how journalists  
34  
35 213 think outside of the box to produce the creative product.

36 214  
37 215 **Personality and attitude.** Most studies on creativity focused on the creative person  
38  
39 216 since understanding this person leads to understanding her or his creative process  
40  
41 217 (Csikszentmihalyi, 1997; Runco and Kim, 2018). Rhodes (1961) identified the "4Ps" of  
42  
43 218 creativity, with *person* being mostly about the personality as a primary factor in studying  
44  
45 219 creativity. The complex personality of creative people also reflects one's flexibility and  
46  
47 220 adaptability (Runco, 2009). Some characteristics of a creative person include  
48  
49 221 passionate, motivated, intelligent, open-minded, humble, proud and physically fit  
50  
51 222 (Csikszentmihalyi, 1997; 2013).

52 223  
53 224 More so, creative researchers have emphasized the importance of *motivation*, be it  
54  
55 225 *intrinsic* (the pleasure one feels when doing something or *extrinsic* (outer desire to work

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3 226 for rewards and competitions). People tend to be more creative when they are working  
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5 227 on a task they truly enjoy (Hennessey and Amabile, 2010), or if the field fits one's  
6  
7 228 personality and **working** style (Sawyer, 2006).

8 229  
9  
10 230 This literature review reveals how creativity has been studied in different fields and  
11  
12 231 disciplines. However, creativity is less tackled in journalism compared to abundant  
13  
14 232 discussions in creative writing (fiction and poetry). Moreover, **the creativity of journalism**  
15  
16 233 is still disregarded given its structured conventions (Liao et al., 2016). **We explore in this**  
17 234 **paper** the processes surrounding the creativity of journalists in their newswork.

18 235

19 236

## 22 237 **Methods and Design**

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27 240 This grounded theory study sought to answer this central research question: *How do*  
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29 241 *Filipino journalists execute their creativity in daily news reporting?* Grounded theory was  
30  
31 242 used due to its rigid coding structure for analysis, as well as its stress on verification and  
32  
33 243 validation (Strauss and Corbin, 1990).

34 244

35  
36 245 **Sample.** A total of 20 Filipino journalists —18 working in the Philippine capital region of  
37  
38 246 Metro Manila and two in the provinces— were interviewed over a two-month span. The  
39  
40 247 nine male and 11 female respondents were selected through *reputational case*  
41 248 *sampling* (chosen by experts in the industry) and through **referral sampling**  
42  
43 249 (recommended by participants earlier interviewed) (Teddlie and Tashakkori, 2009).  
44  
45 250 Researchers adopted the following selection criteria: a) S/he is a current practitioner; b)  
46  
47 251 S/he has at least three years of work experience; and c) S/he works for any news  
48  
49 252 organization regardless of platform (print, online, broadcast).

50 253

51 254 **Instrumentation and ethical considerations.** Researchers used a two-part qualitative  
52  
53 255 instrument to surface the activities of journalists in relation to unleashing their creativity  
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55 256 in newswork. The first part is a *robotfoto* (in Dutch, an initial sketch of the subject or, in

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3 257 the case of this paper, the respondents [De Guzman et al, 2012]), putting together  
4  
5 258 respondents' demographic profiles [see *Table 1*]. The second part of the instrument, an  
6  
7 259 *aide memoire* (interview guide), mostly carried questions on the processes journalists  
8  
9 260 undergo vis-à-vis their professional experiences. Questions during the interview were  
10  
11 261 asked in English but respondents were allowed to speak using the Filipino language.  
12 262 Interviews ranged from 1.5 to 2.5 hours.

13 263  
14 264  
15 264 **[Insert Table 1 here]**  
16  
17 265

18 266 An institutional review board of a university's journalism program granted ethics  
19 267 approval. All respondents signed consent forms where their identities were anonymized  
20 268 (examples of respondent codes in this paper: "J1," "J14"). Researchers also went to  
21 269 suggested interview locations of respondents (e.g. offices of assigned beats,  
22 270 newsrooms, drinking joints, etc.) so that the former captures data in these comfortable  
23 271 environments of journalists.

24 272  
25 273 **Data explication / Mode of analysis.** Data from the *robotfoto* were described  
26 274 descriptively [refer to *Table 1*]. Interviews were all transcribed verbatim as field texts,  
27 275 which were then subjected to the steps under the grounded theory approach of Strauss  
28 276 and Corbin (1990).

29 277  
30 278 Researchers employed combinations of first- and second-cycle coding methods. These  
31 279 include initial coding, sub-coding, descriptive coding, *in vivo* coding, process coding,  
32 280 theoretical coding (Saldaña, 2013) and open coding (Given, 2008). The eclectic use of  
33 281 various coding methods helped in sorting, categorizing (*cool analysis*) and thematizing  
34 282 (*warm analysis*) the field texts.

35 283  
36 284 Researchers employed axial coding, a procedure where data "are re-assembled so that  
37 285 the researcher may identify relationships more readily" (Given, 2008: p. 51). To flesh out  
38 286 the context, causal conditions, intervening conditions and consequences, a within- and  
39 287 cross-case analysis table was used and subjected to axial coding. Researchers then

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3 288 derived phases of respondents' creative writing process to unfold the *lebenswelt* (life  
4 289 world) of journalists interviewed.

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6 290  
7  
8 291 The grounded theory outcome was applied to a diagrammatic metaphor to best illustrate  
9 292 the creative process of respondents. This diagram is called a *metaphorical visual*  
10 293 *display*, a type of qualitative data display that portrays "in a metaphorical way the topics  
11 294 of themes found... in a structured and organized way" (Verdinelli and Scagnolli, 2013:  
12 295 pp. 225, 230). Themes were subjected to member-checking procedures to establish the  
13 296 trustworthiness of the data.

14  
15 297  
16 298 **Limitations.** Researchers acknowledge the limited number of respondents given time  
17 299 constraints and the professional work commitments of the targeted respondents. About  
18 300 90 percent of respondents were based in the National Capital Region (where national  
19 301 news outlets operate). Rural contexts of journalists —environment, resources and  
20 302 journalists' capabilities— were minimally captured here.

21 303

22 304

## 23 305 **Findings**

24 306

25 307

26 308 Given the richness of respondents' descriptions, the ***Bicycle Wheel of Journalists'***  
27 309 ***Creative Process in Newswork*** model was developed [see *Figure 1*]. This model sees  
28 310 journalists undergo four sub-processes: *cognizance, cultivation, captivation and*  
29 311 *introspection* (the major grounded theory themes). The four phases of this model were  
30 312 found to be cyclical, similar to a bicycle tire's shape and movement. The speed of the  
31 313 tire's motion signifies the rate of how the creative process happens. The rim of the tire is  
32 314 where the whole creative process takes place. The spokes that connect the central hub  
33 315 to the rim symbolize the experiences and motivations of journalists interviewed; in  
34 316 technical terms, having more spokes means having a stronger tire. That being said,  
35 317 more experiences and motivations bolster the creativity of a journalist.

36 318

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3 319 However, at the same time, this *Bicycle Wheel* process shows that journalists go back-  
4  
5 320 and-forth to each of these phases when needed. This reflects how iterative or recursive  
6  
7 321 (thus, non-linear) this creativity process is.

8 322

9 323

[Insert Figure 1 here]

10 324

11 325

12 326 ***Cognizance phase: Ideating the news story***

13 327

14 328 This phase involves the conscious effort and awareness to ideate a news story due for  
15 329 submission to news desks. Creativity springs when journalists consciously get story  
16 330 ideas from almost anywhere, this **act** being creative in itself. The cognizance phase has  
17 331 three sub-phases: *conceiving*, *valuing* and *validating*.

18 332

19 333 • **Conceiving.** **Given daily story quotas, journalists** start their work with  
20 334 formulating a story. All respondents said stories are everywhere: from one's  
21 335 curiosity, press releases, documents, the assigned newsbeat, the newsroom,  
22 336 etc. [J7, J1] —and even occurring on a "slow" news day. So journalists check  
23 337 their human sources and available printed and electronic information and data  
24 338 [J11, J2]. Respondents also revealed experience and expertise in the field are  
25 339 important since conceiving a story idea comes with one's knowledge and  
26 340 familiarity of their news organization [J16] and of assigned beats [J14].

27 341

28 342

29 343 • **Valuing.** When a story idea is conceived, journalists test that story's  
30 344 newsworthiness using news values to order to give shape to that story idea.  
31 345 However, not all story ideas materialize because some stories are not  
32 346 **practical**, may have limited information collected, and may lack  
33 347 newsworthiness. For some respondents, getting human voices carries  
34 348 "stronger chances" of getting their stories published [J16].

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3 351 • **Validating.** Even if a story idea is newsworthy enough, journalists still test **the**  
4 **feasibility of that idea** in terms of available materials, sources, time and effort  
5 352 [J13]. Validation also involves the sense and purpose of pursuing and writing  
6 353 a story. Validation also **subscribes to** some principles of journalism —truth,  
7 354 objectivity, fairness and public service:  
8 355  
9 356

10 357 "You have to find your 'why' in journalism. 'Why are you writing this story in the first  
11 358 place?' If you cannot even answer that, don't bother. Do not pursue it if you cannot  
12 359 answer your 'why.' Because it's not enough that you know what you're gonna write... to  
13 360 know how you're going to write it. You have to answer the 'why.' You have to have a  
14 361 purpose... a reason for pursuing the story" [J1].  
15 362  
16 363

17 364 All respondents said they have to be creative throughout the cognizance  
18 365 phase **in order** to produce exclusives and new story angles. These efforts are  
19 366 not only their responses to news competition, but are means to display the  
20 367 social relevance of journalism:  
21 368

22 369 "...When you see a story that can shake the hornet's nest and unearth a past that has  
23 370 been neglected, and continues to have significance..." [J10]  
24 371  
25 372

26 373 Some respondents think a creative story idea contains certain elements —  
27 374 unconventional yet significant and socially relevant facts that are for the public  
28 375 interest, and that even stir social change:  
29 376

30 377 "It (a story) will generate a kind of response to them whether it will generate action or  
31 378 discussion, inspiration, fascination. It doesn't matter but... you have to find that core, you  
32 379 have to find that (something) which people who will really react to it, in your writing." [J7]  
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34 381  
35 382

### 36 383 ***Cultivation phase: Building the news story***

37 384  
38 385

39 386 The cultivation phase is essentially news gathering. The two sub-phases here are  
40 387 *collecting* and *analyzing*.  
41 388

- 42 389 • **Collecting.** Journalists here have already determined the feasibility of a story  
43 390 idea, thus making them read press releases and e-news advisories, surf the  
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3 391 Internet and social media, deal with diversified sources, and uncover hidden  
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5 392 public documents [J5, J14, J20].  
6  
7 393

8 394 A great deal of reporting involves taking time and effort to cultivate  
9  
10 395 relationships with human sources. Some respondents said cultivating sources  
11  
12 396 —through earning their respect and trust— is unquantifiable, and may take at  
13  
14 397 least two-to-three years of reporting. [J9, J3, J16]. In order for these  
15  
16 398 journalists to build strong relationships with sources, they take extra effort in  
17  
18 399 getting to know them:

19 400  
20 401 “Even if you don’t have a story to write, take some time in calling them and asking how  
21 402 their days are going.” [J2]  
22 403

23 404  
24 405 Ideally a news story should follow the two-source rule of news gathering.  
25  
26 406 However, most respondents said this does not happen **often** because of  
27  
28 407 deadlines, beat dynamics and the weight of a source being interviewed —like  
29  
30 408 a victim of a crime [J19], or the head of state [J2].  
31 409

- 32  
33 410 • **Analyzing.** Journalists verify and analyze the materials hauled from news  
34  
35 411 gathering. **Verification matters** since this serves as the anchorage of truth,  
36  
37 412 objectivity and fairness [J16], or even the basis of a journalist's credibility [J8].  
38 413

39  
40 414 To fulfill truthfulness and accuracy, respondents claim going back-and-forth to  
41  
42 415 sources, to documents and to other data they had gathered. Verification itself  
43  
44 416 is a process needing, and leading to, a deeper analysis of information  
45  
46 417 gathered. Some even have to pause their news gathering work and assess if  
47  
48 418 the right details are gathered. Others use verification to remind of their roles  
49  
50 419 as journalists:

51 420  
52 421 “There is a process. I gather the data. I go over the data whether or not I’m smoking my  
53 422 cigarette, I will go over the data. I listen to my interviews. Whenever I find difficulty  
54 423 understanding the data, I confirm with the other editors. If I can’t get the data during  
55 424 conferences with the other editors, I look for experts to help me interpret the data I don’t  
56 425 understand. I never start off thinking I’ll understand everything. Then when I have all the  
57 426 facts clear, then I write.” [J11]  
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3 427  
4 428  
5 429  
6 430 In the cultivation phase, respondents revealed creativity is closely linked to  
7  
8 431 their resourcefulness in gathering information, their diligence at work, and  
9  
10 432 their resilience to deadlines and source-induced pressures. Creativity also  
11  
12 433 occurs when journalists break barriers of conventional news gathering and  
13  
14 434 conquer all adversities to get relevant information and context (without  
15  
16 435 sacrificing credibility and ethical principles):

17 436  
18 437 “Did I have to get creative? Yes. Things like, the secretary's office was locked but the  
19 438 windows have plate glasses that are taller than me. So, I got out the fire escape, crossed  
20 439 the ledge, then held on to the ledge glass and started listening to the sources'  
21 440 conversation” (*Sources eventually let the journalist inside*) [J11].  
22 441  
23 442

### 24 443 25 26 444 **Captivation phase: Writing the news story**

27 445  
28 446  
29 447 This third phase focuses on the conscious efforts of respondents to write a story using  
30  
31 448 various writing techniques and strategies. Two overlapping stages, *enhancing* and  
32  
33 449 *engaging*, comprise this phase.  
34  
35 450

- 36 451 • **Engaging.** Respondents apply certain writing techniques to make the story  
37  
38 452 engaging. Most said they utilize some story structures —e.g., inverted  
39  
40 453 pyramid [J7] and hourglass [J20]— that would convey the news story in an  
41  
42 454 organic manner. Even the length of sentences and the sentencing “styles” of  
43  
44 455 journalists play a key role in this sub-phase:

45 456  
46 457 “I try to avoid the one-word lead. Sometimes it creates greater impact if your lead is short.  
47 458 (But) it really depends on the kind of story that you're working on.” [J14]  
48 459  
49 460

50 461 Journalists adopt their own writing style to make the story more engaging and  
51  
52 462 compelling, and a good story structure is not enough. Some respondents are  
53  
54 463 concerned with inserting the context of a story [e.g. J16]; others are



meticulous at word usage to simplify the story [J16], while some use unusual words fit for the beat so as to express creativity [J2].

Choosing the right voice for the story is also important. Voice sets the tone and mood of the text, and also helps convey the story easily to readers:

“...that they [journalists] find something new, it’s not something that’s already been talked about, also that they have strong identity, writing identities, that they have a strong voice.” [J7]

The opening part (*lead*) of a journalistic piece matters also for respondents. The lead is crucial if readers want to hold on and read journalists’ stories, until the end:

“If the story has a magnetic pull on me: Whether it’s literary or journalistic, because if you lose me at your first paragraph or at any point in the story before the end of the story, it’s not good.” [J11].

The news platforms where stories get published matter in writing creatively. The nature of the news platform seems to dictate respondents’ judgment in how to structure their pieces [J1]. Says a respondent: “there are no space restrictions” for online journalists [J9].) Interestingly, all respondents said some stories beg for their own structure and style depending on the nature of a story, like investigative reporting or human interest profiles [J7], or the event (e.g. summary news leads for political news [J14]).

- **Enhancing the self.** Alongside the writing of engaging stories, all respondents claim to be aware of steps they need to continually do to further hone their journalistic craft. These are reading, practicing, exploring, and making every kind of writing an experience:

“Journalistic writing is basically just like any type of writing, what is important is that you read and you write...It’s important that they find different approaches to seemingly overuse or maybe over utilize angles of stories —that they find something new.” [J7]

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3 502  
4  
5 503 Creativity springs forth during the *captivation* phase when journalists use different  
6  
7 504 writing styles and structures to convey news **properly** to audiences. Creativity also plays  
8  
9 505 a big role when respondents make their writing relevant to audiences, and when they  
10  
11 506 also achieve some goals (self-fulfillment and readership considerations):

12 507  
13 508 "You are creative whenever you tell the story in its best way possible without fabricating... You  
14 509 tell the story the way it should be.... as best you can." [J5].  
15 510

### 16 511 17 512 18 513 ***Introspection Phase: Learning the news story*** 19 514

20 515  
21 516 This final phase involves the conscious effort of journalists to learn, re-learn and reflect.  
22  
23 517 Through a sub-phase called *post-editing*, respondents assess their published works in  
24  
25 518 hopes of improving their craft; in having a sense of career direction; in having new  
26  
27 519 knowledge; and in learning from mistakes.  
28

- 29 520  
30 521
- 31 522 • **Post-editing.** This stage sees journalists engage in self- and guided-learning  
32 523 activities to hone their craft. Even self-editing and editorial consultations  
33 524 contributed to the development of respondents' creativity.  
34 525

35 526  
36 527 **The editors-cum-mentors of respondents** both praise and criticize published  
37 528 works [J1], making respondents conscious check their articles and learn how  
38 529 these were edited [J4]. Eventually, lessons they got from editors and from  
39 530 edited stories led respondents to ideate more and write better stories:  
40 531

41 532  
42 533 "You will learn to correct your mistakes when you read your story once it's published;  
43 534 read it through and study how your lead was edited." [J3]  
44 535

45 536 **Editors had provided lessons unto respondents, and these lessons  
46 537 contributed to the development of creativity by these reporters.** Continuous  
47 538 learning stirs their creativity to come up with relevant story ideas, better data  
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3 537 gathering strategies, and improved writing styles and structures. These then  
4  
5 538 develop respondents' sense of journalistic purpose and higher calling:

6 539  
7 540 "I want to change how things were done, I wanted people to be inspired... to look at  
8 541 themselves and be the change that they want to be in their lives. But I am not going to  
9 542 look back and say that I wrote it well, I worked on it well, I worked on it great. When it  
10 543 comes to, whether I love the story or not, I do believe that they meant something... to  
11 544 people who had read it." [J1]  
12 545  
13 546

14 547  
15 548 Post-editing is not a linear stop to the *Bicycle Wheel* model. This sub-phase  
16 549 leads back to the *cognizance* phase. Post-editing also helps speed up one's  
17 550 creativity process when the journalist returns to the *cognizance* phase,  
18 551 depending on one's learning curve and on openness to criticisms.  
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## 37 Discussion

38 556 **We** sought to determine the creative process of some 20 Filipino journalists. Their  
39 557 verbalizations led to the *Bicycle Wheel of Journalists' Creative Process in Newswork*  
40 558 model. This four-phase model operates in the context that journalists accrue experience  
41 559 and motivation in order to become better and, in the process, creative. This model is  
42 560 also akin to previous studies about creative processes.  
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51 569

52 562 **Cognizance.** The *cognizance* phase is about **the conscious effort of journalists** to ideate  
53 563 and shape up story ideas daily. This phase can be paralleled to the combined first four  
54 564 stages of Wallas' (1926) five-step creative process (preparation, incubation, intimation  
55 565 and illumination), and the combined first two stages of Cowley's (1958) four-step  
56 566 creative process in writing (ideation and meditation). Meanwhile, the *conceiving* sub-  
57 567 phase is similar to the first three stages of Wallas' (1926) process —preparation,  
58 568 incubation and intimation— and Cowley's (1958) ideation stage.  
59 569  
60 570

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2  
3 570 Journalists' daily story quotas push them to find stories. For the creative process to stir,  
4  
5 571 it must start with something, with a germ of an idea (Cowley, 1958). This conscious  
6  
7 572 effort to search and ideate a story idea can be seen in Wallas' (1926) preparation stage  
8  
9 573 wherein people are conscious in solving a certain problem; for journalists, the problem  
10  
11 574 is their story/ies for the day.  
12

13 575

14 576 Journalists **must** produce story ideas from various human and non-human sources  
15  
16 577 (Fulton, 2011). In relation to producing story ideas, ideas can be products of  
17  
18 578 unconscious effort and conscious thinking (Helmholtz, 1896; Poincare, 1908 [1982];  
19  
20 579 Csikszentmihalyi, 2013). Journalists analyze current issues that may lead them to ideas  
21  
22 580 (conscious effort), leaving the unconscious efforts that are linked with the dynamic news  
23  
24 581 environment. Ideas can come whenever, wherever, whatever, and to whoever.  
25

26 582

27 583 The second sub-phase, *valuing*, involves journalists consciously shaping (a) story idea/s  
28  
29 584 through the guidance of news values. *Valuing* is similar to Cowley's meditation stage  
30  
31 585 (1958), the shaping up of a story idea. Meditation is the stage wherein writers determine  
32  
33 586 the details of a possible story (e.g., characters and setting). On the other hand, Wallas  
34  
35 587 (1926) argues there is an incubation stage, the sinking of a story idea into the  
36  
37 588 subconscious, and anticipating the moment of eureka. This eureka can be linked to the  
38  
39 589 valuing stage at only some circumstances because journalists do not have the luxury of  
40  
41 590 time (given deadline pressures) to put a story idea into the subconscious state. As some  
42  
43 591 of the respondents verbalized:

44 592

45 593 "Deadline is always at the back of my mind. So aside from the things I want to express, I'm  
46  
47 594 conscious about the number of words, accuracy and prose." [J2]

48 595

49 596 "I get up, I stretch, I sit down, I do it. Get back to the job. It's called discipline. I work through the  
50  
51 597 difficulty. I don't have the luxury to let deadline wait." [J11]

52 598

53 599

54 600 The last sub-phase, *validating*, leads to the **practicality** of the story idea. *Valuing* is  
55  
56 601 similar to Wallas' (1926) illumination stage: the idea is ready for research and  
57  
58 602 development. Interestingly, an idea should be novel and original (Boden, 2004),  
59  
60 603 valuable (Sawyer, 2006) and useful (Csikszentmihalyi, 2006) in its respective context,

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2  
3 604 i.e., journalistic products being new, up to date, relevant, and significant to readers.  
4  
5 605 These characteristics of a news idea are weighed further through news values (Harcup  
6  
7 606 and O'Neill, 2010). The cognizance phase is evident in the systems model of creativity  
8  
9 607 proposed by Csikszentmihalyi (1997): journalists are aware of subscribing one's self to  
10  
11 608 the existing domain (journalism knowledge and history) to write the day's news.  
12  
13 609

14 610 **Cultivation.** This phase covers the nitty-gritty work of gathering information and data to  
15  
16 611 concretize a story idea. This phase can be mirrored as a continuation of Cowley's  
17  
18 612 meditation stage, involving a "more conscious effort of shaping up the story" (1958, p.  
19  
20 613 8). The shape of a news story does not end in the idea's validation through news  
21  
22 614 values; that shape continues until the idea is materialized through documents, interview,  
23  
24 615 statistics, etc. The cultivation phase can also be paralleled to the last stage of the  
25  
26 616 creative process (verification) by Wallas where the story idea is put into "test and  
27  
28 617 development" (Wallas, 1926: p. 10).  
29  
30 618

31 619 The first sub-phase, *collecting*, deals with the back-and-forth gathering of relevant and  
32  
33 620 necessary information (e.g. documents, human sources, press releases, statistics,  
34  
35 621 observational details). Respondents were aware they need to have two polar sources  
36  
37 622 since this is the usual rule in journalistic sourcing for objectivity. However, respondents  
38  
39 623 admitted they do not frequently follow this rule due to deadline pressures and  
40  
41 624 unavailable sources. Between this *collecting* sub-phase and the next sub-phase  
42  
43 625 *analyzing*, verification is being done (Muñoz-Torres, 2007). Journalists' trust unto these  
44  
45 626 sources, as part of their verification, depends on the level of information given to them  
46  
47 627 (Newhagen and Zhong, 2009) and if these sources may carry an agenda.  
48  
49 628

50 629 Verification and accuracy are exercised also in the analyzing sub-phase. Journalists  
51  
52 630 believe official and legal documents are the most reliable sources (Shapiro et al., 2013)  
53  
54 631 and authorities (Newhagen and Zhong, 2009). The analyzing sub-phase helps  
55  
56 632 journalists filter and select facts (Muñoz-Torres, 2007) as well as determine if the story  
57  
58 633 can be written, and if information hauled may warrant another round of data gathering or  
59  
60 634 not.

635  
636 **Captivation.** The *captivation* phase has two overlapping sub-phases —*enhancing* and  
637 *engaging readers*— that reflect the meticulous news writing proper. Captivation involves  
638 **the** consideration of readers’ interests and tastes, leading journalists to tell stories in  
639 compelling ways. **Journalists here** use various writing tools like sentencing, story  
640 structuring, wording and voice—all of which are considered part of framing and angling  
641 (Grunwald and Rupar, 2009). Study respondents also explore the limits of language by  
642 using simple words; varying sentence length; having the correct voice; and even going  
643 beyond the usual “inverted pyramid” news structure. **R**espondents also consider the  
644 nature of their news platforms in efforts to let their writing hook audiences given their  
645 writing styles. Matheson (2003) notes the harder the writing is to achieve, the more it is  
646 valued by journalists. All these experiences under the *captivation* phase are analogous  
647 to previous researches that documented journalistic use of language (Grunwald and  
648 Rupar, 2009; Fulton and McIntyre, 2012), voice (Zdvoc, 2007), narrative tools and  
649 techniques (Johnston and Graham, 2011), and angling (Grunwald and Rupar, 2009).

650  
651 The *enhancing* sub-phase focuses on **the** personal goals and reasons of **journalists** in  
652 producing well-crafted stories, such as their interest, self-improvement and fulfillment.  
653 These **goals and reasons** also affect the way journalists write. The process of writing  
654 offers something other domains do not **provide**: the opportunity for self-disclosure  
655 (Runco, 2009). A journalist has a conditional agency that allows **her/him** to choose,  
656 amid the existence of a field that constrains them (Fulton and McIntyre, 2012).  
657 **Employing conditional agency is used** on top of how journalists employ techniques  
658 coming from fiction writing to “make the facts clearer to readers, and enhance a reader’s  
659 ability to understand these facts” (Fishkin as cited in Liao et al., 2016: p. 10). (As to be  
660 explained later, **motivation** is one of two factors that affects the creativity of journalists  
661 interviewed.)

662  
663 **Introspection.** This last phase of the *Bicycle Wheel* model involves the post-editing  
664 sub-phase where journalists learn from their editors. **J**ournalists make efforts to assess  
665 their work/s and learn from mistakes **during this whole phase**. This is reflective practice

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3 666 (Schön, 1983) at work. Post-editing also helped respondents ideate better ideas and  
4 667 prospective stories.

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7  
8 669 **The model as recursive.** The Bicycle Wheel model is not linear. Yes, journalists  
9 670 interviewed undergo cognizance, cultivation, captivation and introspection **as a process,**  
10 671 but the daily journalism set up **sees the tendency of these phases to overlap.**  
11  
12 672 **Intersections** between and among these phases arise when journalists gather and verify  
13 673 information; when information springs forth a new story idea or a different story angle; or  
14 674 when journalists write their stories. Such experiences of respondents **associate** the  
15 675 creativity process to a bicycle wheel: cyclic. A creative process is more cyclical and  
16 676 **does** involve a lot of hard work: “Creative people are good at switching back and forth  
17 677 at different points in the creative process” (Sawyer, 2006: p. 45).  
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24 678  
25 679 **Factors affecting the creative process.** **Interview field texts identify two factors that**  
26 680 **affect the whole creative process of these journalists: motivation and experience. In our**  
27 681 **Bicycle Wheel model, the spokes of the bicycle represent motivation and experience**  
28 682 **since spokes** support the rim, i.e., the four phases. Motivation plays an essential role in  
29 683 creativity (Sawyer, 2006); even enjoying one’s work will increase one’s chances to  
30 684 reach the fullest potential and capabilities (Csikszentmihalyi, 2013). **Be** they *intrinsic*  
31 685 (the drive to do something for sheer enjoyment, interest and personal challenge) or  
32 686 *extrinsic* (expected rewards, evaluation, surveillance, competition and restricted choice),  
33 687 **motivation** is affected by individuals’ social environment which, in turn, can significantly  
34 688 influence their creative performance (Hennessey and Amabile, 2010). If journalists  
35 689 **receive** useful information in a supportive way, or if their stories enable readers to do  
36 690 something good, these extrinsic forms of motivation can actually enhance intrinsic  
37 691 motivations —especially if the latter is already strong (Hennessey and Amabile, 2010).  
38 692 Extrinsic motivation in journalism can be paralleled to awards, commendations **from**  
39 693 **editors**, editorial mentoring, and audience recognitions which inspire respondents to  
40 694 write better. These extrinsic forms of motivation also support the **love for writing by**  
41 695 **respondents**, and their desire to learn new things and applying these to future stories.  
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3 697 A conjoint factor here is experience. Continuous reporting helps journalists become  
4  
5 698 adept, more flexible and plausible at their craft (Fulton, 2011). Experience is anchored  
6  
7 699 on the interaction between journalists, mentoring, and basic training activities like  
8  
9 700 internships (Fulton, 2011). Motivation and experience, like the spokes in the bicycle  
10  
11 701 wheel, support the entire *Bicycle Wheel* process. Motivation and experience buoy a  
12  
13 702 journalist's chances of fortifying her/his creativity.

14 703  
15 704 **Omniscience, and being both conscious and unconscious.** Creativity by journalists  
16  
17 705 in their newswork is seen to be omniscient throughout the Bicycle Wheel process. The  
18  
19 706 value and weight of a story idea (as mentioned in the cognizance phase) begins the  
20  
21 707 creative process, followed by cultivation (when journalists get into newsgathering and  
22  
23 708 make human sources to talk without sacrificing their credibility and ethical principles).  
24  
25 709 Evident also in the whole creativity process are the conscious efforts of journalists to  
26  
27 710 use certain words, length of sentences and types of leads; to consider capturing the  
28  
29 711 reader's attention; and to be conscious of one's pursuit of self-fulfillment.

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31 712  
32 713 Creativity here also seems to be both *an unconscious and conscious* outcome. It is  
33  
34 714 conscious because journalists know there are stories of great social significance  
35  
36 715 needing exhaustive legwork, and that must be told / written in compelling ways.  
37  
38 716 Creativity is also unconscious since journalists are already exploring and extracting their  
39  
40 717 own creative strategies through daily newswork. Creativity is also the reason behind  
41  
42 718 exclusive stories and stories that highlight original news angles.

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## 45 721 **Conclusion**

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49 724 The *Bicycle Wheel of Journalists' Creativity in Newswork* is a humble contribution to the  
50  
51 725 understudied theme of creativity in actual journalistic practice and theory. The paper  
52  
53 726 even graphically answered a question earlier posed by Fulton and McIntyre (2013):  
54  
55 727 "How can a journalist be creative?" (p. 20).



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3 728  
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5 729 This *Bicycle Wheel Model* has also somehow helped include journalism as a domain or  
6  
7 730 profession with its contextualized processes of creativity, similar to other domains or  
8  
9 731 fields (e.g., McIntyre, 2012). Amid criticisms that journalism and creativity are  
10  
11 732 incompatible (Zdovc, 2007; Liao et al., 2016), viewing journalism in the rationalist point  
12  
13 733 of view —focusing on the process itself (Fulton and McIntyre, 2013)— unravels the  
14  
15 734 creativity of journalism.

16 735  
17 736 Creativity in journalism lies in the whole process of producing a highly journalistic craft.  
18  
19 737 Beyond that, creativity also springs from the daily hard work of a journalist. Creativity by  
20  
21 738 journalists not just covers the written piece, but also involves non-writing engagements  
22  
23 739 (e.g. cultivating human sources, editorial engagement). Motivation and experience even  
24  
25 740 play pivotal roles on this regard. Our Bicycle Wheel Model can be used to encourage  
26  
27 741 journalists to comprehend and value the creative processes they undergo. Valuing the  
28  
29 742 creativity of journalists will ultimately lead them to work further in producing better  
30  
31 743 journalistic pieces. This eventually benefits the journalism profession, and news  
32  
33 744 audiences.

34 745  
35 746 Editors and broadcast producers can also find the *Bicycle Wheel* model useful,  
36  
37 747 especially by knowing how their reporters become ingenious in their work. Knowing  
38  
39 748 such usefulness may benefit news managers in terms of aspiring for more conducive  
40  
41 749 working environments, and systems of motivation within and outside newsrooms, for  
42  
43 750 journalists. These conducive environments and mechanisms can lead new and aspiring  
44  
45 751 journalists to know that writing and producing good stories are *always* process-laden.  
46  
47 752 May journalists and editorial supervisors consider the above-mentioned possibilities of  
48  
49 753 being creative in journalism.

50 754  
51 755 Researchers also recommend further explorations to the concept of creativity in  
52  
53 756 journalism, particularly the intricacies of the creative processes of journalists. As Runco  
54  
55 757 (2009) argues, writing is best described as a process rather than a product: Writing may  
56  
57 758 be that very process that benefits the writer. This research theme can also lead to

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2  
3 759 further studies, using larger numbers of respondents and even multiple country contexts  
4  
5 760 (the latter being an exciting prospect), to determine how creativity works in the general  
6  
7 761 scheme of journalism. Other researchers, through ethnographic methods, can also  
8  
9 762 tackle the creative personalities of journalists and the creative environments where they  
10  
11 763 belong to. Creativity processes by journalists may also help future studies where  
12 764 psychology and journalism intersect naturally.

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**Table 1.** Profile of respondents

Demographics	Details
Gender	Male 9 Female 11
News media affiliation	Newspaper 14 Tabloid 1 Radio 1, Television 2 Online 18 Mobile 1 Others 3
Reach of news organization	National media 19 Community media 1
Years of news media experience	One-to-five years 3 Six-to-ten years 4 11-to-15 years 3 Over-15 years 10
Types of stories written as a journalist	Standard news story 18 Breaking news story (online) 13 Feature article 15 Feature article – profile 19 News feature article 16 Commentary 6 Explanatory story 14 Investigative story 10 Q&A story 10 Data journalism story 13 Newspaper editorial 5 Long form / Narrative journalism piece 15
Beats covered	Political beats 9 Government agency beats 11 Police beat 7 Metropolitan beat 6 Sports beat 6 Business beat 10 Arts and culture / Lifestyle beat 9 Entertainment beat 8 Foreign news beat 5 Specialized reporting beats 9

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