

**Parents' Experiences After the Death of a Child from Cancer: A Qualitative
Examination of Perceptions of Bereavement Care Services and Support**



This thesis is submitted in partial fulfilment of the degree of Masters of Psychology (Health)

School of Psychology

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September 2021

Word Count: 7138 words

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Declaration

This dissertation contains no material which has been accepted for the award of any other degree or diploma in any University, and, to the best of my knowledge, contains no materials previously published except where due reference is made.

I give permission for the digital version of my dissertation to be made available on the web, via the University's digital research repository, the Library Search and also through web search engines, unless permission has been granted by the School to restrict access for a period of time.

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September 2021

Statement of Contribution

The research supervisors conceived the initial idea and design for this project. I then contributed to the design of the research, including in developing the interview questions. The ethics application was completed by myself and one of my research supervisors with assistance from my other research supervisor. I scheduled and conducted all interviews; one of my research supervisors assisting with a pilot interview before I conducted the remainder of the interviews alone. I transcribed the interviews and analyzed the data with discussion with my research supervisors about emerging and final themes as is typical of qualitative research. I refined the results after discussion and review by my research supervisors and I wrote up the thesis.

Conference Presentation

XXXX., XXXX., & XXXX. (2021). Parents' Views about Peer Support Following Bereavement from Childhood Cancer. The Australian Psychological Society National Health Psychology Conference 2021. November 2021.

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Parents' Experiences After the Death of a Child from Cancer: A Qualitative Examination of Perceptions of Bereavement Care Services and Support

Abstract

The present study sought to qualitatively explore the experiences of parents bereaved by childhood cancer. Semi-structured interviews with 12 Australian parents bereaved by childhood cancer were examined using reflexive thematic analysis. Five themes relating to parents' experiences of, and preferences for, bereavement support were generated. The current findings highlight the need for early and ongoing support; care, and empathy from close health professionals especially in communicating with parents; greater inclusivity of men in supports; increased accessibility for those outside of metropolitan areas; and the value of peer support when managed well.

Key Words: pediatric cancer; bereavement; grief; support; peer support

Introduction

Cancer is the leading cause of disease-related death in children aged one to 14 in Australia, with an average of 101 cancer-related deaths per year for children under 15 (Australian Childhood Cancer Registry, 2017). The death of a child can affect family members' physical, emotional, and mental wellbeing (Stroebe et al., 2006), with an increased risk of anxiety, depression, and complicated grief compared to other losses (Lichtenthal et al., 2015; Ljungman, et al., 2014; Reilley-Smorawski, 2002). Persistent grief can adversely impact marriages and occupational, financial, and social wellbeing (Barrera et al., 2009; Goodenough et al., 2004), further compounding the loss (Snaman et al., 2017).

One way to encapsulate the ever-shifting and pervasive experience of parents' grief that may be helpful when supporting bereaved parents is Stroebe's (1999) 'dual-process model of grief'. It suggests that individuals oscillate between confrontation and avoidance of grief and that this oscillation is healthy and integral to coping. Further, it illustrates a waxing

and waning of grief, rather than clear stages, while individuals adjust to additional losses coinciding with the loss of their loved one (i.e., feelings of loneliness, the adjustment of ‘parent of a child’ to ‘parent of a deceased child’) (Stroebe, 1999).

Formal and informal supports (Dyregrov, 2004) are necessary throughout treatment, palliation, and following a child’s death (Kowalczyk et al., 2014; Wiener et al., 2015). Guidelines to inform quality bereavement care practices exist but vary in their implementation in hospitals (deCinque et al., 2006). Within hospital settings, health professionals may effectively deliver psychosocial support, in conjunction with regular medical intervention, due to the close nature of the relationships they often form with families (Giorgali, 2020; Rando, 1983).

After a child’s death, it is suggested that bereavement follow-up meetings occur between families and the physician(s) so parents can gain additional information, emotional support, and provide feedback on their experience if they wish (Borasinoa et al., 2008; Cook et al., 2002; Eggly et al., 2011). Various supports are usually offered, including information packages (i.e., pamphlets, newsletters), professional support, outreach programs (i.e., camps and getaway experiences), hospital-based bereavement services, and group and peer support programs (within hospitals or external support organizations) (Cook et al., 2002; Creed et al., 2001; Vega et al., 2014).

Support preferences and needs may vary according to gender. For example, while bereaved mothers have reported emotional support from peers and health professionals to be helpful (Nikkola et al., 2013) less is known about fathers’ preferences and needs (Nicholas et al., 2016 and 2020). Prior literature has demonstrated that mothers adopt help-seeking behaviours and utilise peer support, while some fathers report a need to be the ‘strong parent’ (Donovan et al., 2021) or are more task-oriented (Alam et al., 2009), thus hindering themselves from accessing support and deterring others from offering (Stroebe et al., 2013).

The wider literature suggests parents receive insufficient emotional support after their child's death (i.e., Gijzen et al., 2016) and there is little evidence to confirm the effects of interventions on parents after their child's death (Endo et al., 2015). Moreover, negative perceptions of social support have been linked to poor outcomes and parental identity disintegration after the death of a child from cancer (O'Connor & Barrera, 2012). Barriers to successful bereavement care include health professionals' lack of knowledge and possible lack of communication skills (Liisa et al., 2011; Helton et al., 2020). Despite positive endorsements by parents, many hospitals work from a limited theoretical basis, and do not always screen for complicated grief risk, nor formally evaluate their programs. As a consequence, unmet needs exist. Therefore, future research should explore bereaved families' needs to guide bereavement services (deCinque et al., 2006).

While there is abundant emerging research solidifying the necessity of support for parents bereaved from childhood cancer, parents continue to report mixed experiences of support (Gijzen et al., 2016). To bridge the gap between supports offered and the perceived helpfulness of such support, the present study aimed to explore the support preferences and needs of parents bereaved by childhood cancer. Asking parents to share thoughts on bereavement services allows us to gain unique and valuable insights into their grief, which may be intrinsic to adapting existing or developing and implementing future bereavement services.

Materials and Methods

Participants

People were eligible to participate if they were: parents, fluent in English, who had experienced the death of a child to cancer (diagnosed under 18 years of age) between six months and ten years prior. This time frame was chosen to minimize participant distress. Participants comprised 12 Australian parents: two males and ten females, aged 38 to 60 years

($M = 48$, $SD = 6.7$) at the time of interview. Nine participants were married, with three separated or in a relationship. One couple were interviewed together.

Participants' children were diagnosed with cancer from one year and six months through to 18 years ($M = 10.9$, $SD = 5.6$). Children's diagnoses included acute lymphoblastic leukemia ($n = 2$), angiosarcoma ($n = 1$), diffuse intrinsic pontine glioma ($n = 1$), glioblastoma multiforme ($n = 1$), leukaemia ($n = 1$), medulloblastoma ($n = 1$), optic glioma ($n = 1$), osteosarcoma ($n = 1$), and rhabdomyosarcoma ($n = 1$). At death, participants' children were aged from two years and three months to 21 years ($M = 13.7$, $SD = 6.4$), and the time since death ranged from nine months to 10 years ($M = 4.6$, $SD = 3.1$).

Procedure

The University of [removed for blind review] Human Research Ethics Committee approved this study. Australian support organizations that provide services for families affected by childhood cancer shared information about the research with their consumers. Potential participants were invited to contact the researchers to express their interest. Recruitment also occurred via passive snowballing.

A qualitative design using semi-structured interviews with open-ended questions from a realist ontological position, where participants' accounts were taken to directly reflect their experiences, was employed. Questions were developed based on prior studies in the area (i.e., Alam et al., 2012; Barrera et al., 2009; deCinque et al., 2006; Helton et al., 2020) and the clinical experience of two of the researchers. Example questions from the interview schedule included: 'Can you tell me about your experiences with the death of your child?', 'Can you tell me about the supports you received, if any, at the time of your child's death?' and 'What would you say your main needs for support were/are?' Participants could refuse to answer any question, pause or end the interview, or could speak with a psychologist after their interview. None did so. Prior literature suggests it may be therapeutic for parents to have the

opportunity to openly share their stories and provide feedback (Donovan et al., 2018; Dyregrove, 2004; Tager, 2019).

After emailing participants, the author, a provisional psychologist, conducted the interviews via Zoom and telephone (due to COVID) between November 2020 and June 2021. Together with a research supervisor, the author conducted a pilot interview in November of 2020 to assess the proposed interview schedule's suitability. The interview schedule was deemed appropriate, and the pilot interview was included in the final analysis. Interview lengths ranged from one hour and three minutes to two hours and 45 minutes ($M = 66$ minutes). While data saturation was achieved, consistent with reflexive thematic analysis (Braun & Clarke, 2021), the focus was on continuing data collection until sufficient meaning could be generated. With consent, the interviews were audio-recorded and transcribed verbatim. Participants were assigned a pseudonym, and all identifying information was removed from the transcripts to protect confidentiality.

This study followed the Consolidated Criteria for Reporting Qualitative Research (COREQ) guidelines (Tong, 2007), a 32-item checklist for interviews and focus groups (see Appendix A: Supplementary Table 1). Following Tracy's (2010) criteria for excellence in qualitative research, the author maintained an audit trail to enhance methodological rigor and facilitate analysis. Furthermore, participants could review their transcripts as part of 'member reflections'; four participants did so, and two added a reflection. As researchers may influence data collection and interpretation, self-reflexivity (Braun & Clarke, 2013; Tracy, 2010) was used throughout the research process. The author is a young woman without children and does not have experience of bereavement to childhood cancer. Given participants' engagement, it appears that the author's circumstances did not adversely affect participants' willingness to share; participants stated it was a welcomed opportunity to talk freely, and rapport was quickly established.

Data Analysis

Braun and Clarke's (2006, 2019) six-step reflexive thematic analysis was employed to analyze the data. The approach involves: (1) familiarization with the data through transcription and repeated reading; (2) generating initial codes; (3) searching for themes; (4) reviewing themes; (5) defining themes; and (6) writing the results, including using illustrative extracts (Braun & Clarke, 2006). Initially, a deductive approach was taken, where the data was examined according to the research questions. Then, an inductive approach explored any additional themes. The author and the researcher supervisors discussed the analysis throughout, refining themes, and all agreeing on the final themes.

Results

Five themes, each with subthemes, were generated: 1) Care, empathy, and connection assist with bereavement; 2) Communication makes a difference; 3) Supports must be offered early and be available ongoing if desired; 4) Gender matters when grieving the loss of a child; and 5) The pull of peer support.

Care, empathy, and connection assist with bereavement

Care and empathy from health professionals after death

Most participants spent significant time in hospital settings and expressed that health professionals' understanding, support, and empathy comforted them during their bereavement. Care from this close network of professionals marked the significance of the relationships between child, family, and health professionals. Though parents acknowledged that professionals may have many such relationships, to them these relationships were momentous:

“It's impossible to explain that it was like having the closest relationship you could with an auntie or a grandparent or something, and they ended up being pallbearers, you know. I said to them that I know that [the daughter's name] was just one of their

patients, you know, that they might have lots of relationships with patients like that.

But I just said in terms of for [daughter's name] herself, they were her world.”

(Phoebe)

Many parents shared how health professionals whom they had formed close relationships with acknowledging their child's death assisted with their grief. Health professionals were described to hold space for families in the immediate aftermath, coming in to say goodbye, and attending funeral services:

“And everyone, you know, took the time and the care, considering they are clearly under-resourced and probably overworked. A lot of staff came to the funeral as well, the staff from the hospital. So, that was a pretty nice touch.” (Rhys)

In contrast, some parents described adverse emotional impacts when post-death care lacked empathy. For instance, Nora discussed pain and shock when without forewarning, immediately after her death, her daughter was removed from a hospital app the family had used throughout treatment. She stated, “I clicked on this app and it's just this person no longer exists.” Nora further discussed fainting from distress when a doctor insensitively asked questions about her daughter's autopsy:

“So, I'm signing this form and this doctor goes: oh, and by the way, when we're finished with her lungs, would you like me to just get rid of them or replace them back in? And that's when I passed out.”

The importance of health professionals' care and empathy for parents after their child's death was evident. Empathetic care can be beneficial, while lack of compassion and sensitivity can contribute to heightened distress.

Missing hospital staff and longing to reconnect

Parents had relied on health professionals for support and suddenly losing relationships with people they had shared intense experiences and memories with when their child died was difficult:

“The nurses and the doctors and hospital staff were my absolute lifeline for nine months like I didn’t really see friends or family, or anyone except for staff. And then as soon as your child dies, you never see them again. It is honestly just like you have, you share this whole thing and then you get a divorce, and you can never talk to or see anyone again. And all these memories involve these people, but you can’t kind of share them with anybody that was part of it.” (Phoebe)

Most participants spoke of no longer having a reason to see close health professionals. The severing of these relationships was challenging and contributed to feelings of not fitting in:

“You’re not allowed to have contact with any of the people that you’ve met because we don’t fit into that good box as in... You don’t fit in with the ones that are still fighting, you don’t fit in with the ones who survived, and you don’t fit in at home because people just don’t know how to deal with you.” (Nora)

The sudden end of relationships with health professionals after their child’s death was experienced as another loss to bereaved families, and a longing to reconnect was clear. This sub-theme again demonstrates that care, empathy, and ongoing connection are beneficial in bereavement.

Communication makes a difference

Communication from health professionals potentially leads to distress

Communication with health professionals, particularly regarding palliation and post-death interactions, sometimes induced distress. Zoe said, “Sometimes the approach of the medical professionals was the worst part really of the whole experience.” A few participants

discussed moments of lacking empathy or sensitivity from health professionals, showing the importance of ‘people skills’ and careful communication to avoid undue distress:

“It wasn’t the best experience, actually it was horrible. Horrible in the fact of what was happening around me in the hospital. The doctor – he had absolutely no people skills; not the right skills to be dealing with that situation.” (Maya)

Some participants referred to the significance of their child having long hospital stays and consequently needing empathetic communication in this context, particularly after their child’s death. For example, Phoebe highlighted a hurtful moment that signified what was essentially an erasure of her child by the hospital:

“I think she lived almost a third of her life in that hospital. She lived longer in that hospital than she lived in our house that we’ve got here... And I just couldn’t believe that they were like they basically had someone cleaning out our room while we were gone and just telling us to get out.”

While participants had experienced positive interactions with health professionals, they were surprised and distressed when communication lacked compassion.

Communication between organizations with consent could positively benefit families

Families may benefit if, with consent, communication about their family between health and support organizations increased. Sharing information could be conducive to better care provision and avoid upsetting interactions (i.e., contacting the family not knowing their child has died). For example, one participant described several interactions she had with support organizations or medical facilities after her daughter’s death where she was incorrectly fined for pathology testing and then questioned about her child accessing supports. Nora said, “We lost her a month ago, but they don’t communicate.” Several participants described disappointing interactions with support organizations after their child’s

death. Many had expected support which was not forthcoming and desired for organizations to initiate contact:

“I thought they would have reached out. ‘We’re just seeing how you’re going.’ That’s all... I was disappointed that didn’t happen. For me it was more around, I was going to them, and they didn’t reach out to me if I needed them.” (Maya)

When participants had to actively seek support, rather than have organizations offer it, they described feeling disappointed, with some expressing that they had fallen “through the cracks” (Phoebe). Sharing information between support organizations would minimize accidental insensitive interactions after children die.

Supports must be offered early and be available ongoing if desired

Peace of mind that the door is always open: ongoing connections or the ability to reconnect with supports is important

Parents explained that early and ongoing contact with organizations was essential and aided in managing grief and learning coping strategies:

“As early as possible. And by that, I mean... the preparation we had, as I said we had five years to prepare, and it was not enough. You know, so it’s never going to be long enough. So, starting early. Starting somewhere.” (Miles)

Most participants desired ongoing connections or the ability to reconnect with support organizations. Some participants spoke of a mind ‘fog’ in early bereavement and a need to be ‘brave’ that adversely impacted their ability to seek support. Some participants suggested that follow-up by support organizations at this time was essential for them to access support later:

“I guess it then fogs out. So, it was definitely something that had to be reiterated to me again... Then it was that remember the like, yeah, oh, I can tap into that. Are you brave enough? Because you don’t feel very brave in a lot of it. But you want to be brave.” (Julie)

When follow-up was absent, participants described being less likely to seek supports.

Ongoing contact from support organizations provided participants with comfort that services remained accessible to them as required:

“They’re [support organization] always there. So, that’s really good – it gives us peace of mind that they’re always there and that door is always open.” (Rhys)

Participants expressed comfort in knowing that they could tap into and out of supports as needed. The continued offer of support, and thus continued relationships, made it easier for participants to reignite supports:

“So, last year, he stopped... But then during this year, he said, ‘oh mom I’m just not having a great time, I’m not feeling good, I’m missing [his sister], I think I’d like to go speak to someone.’ So, he went to a psychologist [someone new] that we found and then after a few weeks he said, actually I think I’d like to speak to [cancer psychologist that assisted family previously], so he reconnected.” (Ivy)

The “door remaining open” (Rhys) allowed participants to reconnect months or years later with someone who already knew their story and appeared to facilitate greater immediacy of relevant support.

Psychological support is beneficial

All participants highlighted formal psychological support as beneficial to their families. For example, Zoe described that grief seeped “out into other aspects of life” and psychotherapy enabled her to “make that connection and sort of deal with that.” In addition, several participants explained that while they could speak to non-formal supports, formal psychological supports conferred added benefits, including the ability to speak freely:

“It was fine to have a chat, to talk to someone who was totally not a friend or family that didn’t really know anyone, and I could just feel free to say you know whatever.”

(Maya)

Being able to speak in formal therapeutic settings allowed for deeper sharing to occur:

“Because professionals, I guess I feel safe in that space that I don’t cross any line or put too much on a friendship. And friends want to fix it too. I think that’s the biggest thing there, friends and even though they know they can’t help themselves. I’ve noticed 90 percent of people are sympathetic, but only 10 percent are actually empathetic. So, then there’s this whole guilty, just messy awkwardness in it. So, the professional support is easier because that’s the dynamic of it. I don’t have to worry about, I’m not offending them. That’s what they’re there for.” (Julie)

Most participants explained that psychological support was beneficial, and the connections formed with psychologists or counsellors were appreciated.

Distance as a barrier to support

A significant barrier to accessing bereavement support was distance caused by transitioning between states (from where treatment occurred back to home) or living remotely from supports. A need for localized support services was highlighted:

“I was actually going to go to [a different city] last week and see [her psychologist] in person... I ended up saying ‘can we just get online because I just don’t think I can actually drive to [a different city] today’. I didn’t think I’d concentrate. So, that is an area that I go, ‘where’s the person just up the road?’” (Julie)

The absence of local support for participants who did not reside in major cities meant a struggle to access support:

“But to actually put you in contact with people that you need... whether because we live in a country town. The hospital said they have great support groups. Yeah. But do you want to drive hours for it?” (Nora)

Participants who resided outside of a metropolitan area repeatedly indicated that distance was the primary barrier to accessing often longed-for support services.

Gender matters when grieving the loss of a child

Gendered experiences of support – men not discussing openly or accessing supports as readily

Men and women alike described a range of difficulties relating to gendered experiences of support. Participants indicated potentially gendered differences in emotional openness and communication in their grief response, coupled with gender itself as a possible barrier to support for men. One father reflected that perhaps men experienced greater difficulty in being open with their emotional experiences, stating they “just don’t have or want to show or let their guard down, or show their emotions” (Rhys). This perspective was shared by most participants, highlighting differences between how men and women expressed their grief. Participants also suggested men may be less likely to seek formal support, which was a double-edged sword, in that their absence from support groups then made such groups less welcoming for other men to attend:

“I think men deal with grief differently. I just think men don’t cry, don’t show their emotions as much, dealing with other men and they don’t like talking about it, so at a bit of a disadvantage, less likely to talk about it themselves and they have other men who are also less likely... He [her son] didn’t want to join groups that were mostly women.” (Kate)

Some participants felt men were disadvantaged by being less likely to discuss their grief openly, and similarly less likely to have others approach them to discuss their grief:

“So just in terms of day-to-day people like no one ever mentions her to my husband and people always mention her to me. My husband... he can’t even tell who knows and who doesn’t because, yeah, because no one mentioned it. But then a couple of times we’ve gone out to dinner or something, and everyone will be there, and I haven’t even met these people and within a couple of minutes they will talk to me and

ask about her, and they'll ask questions. And once people were even asking to see photos of her. And my husband was really upset. And he was really upset in the car.

And he just said, you know, I would like to show people photos.” (Phoebe)

Gendered patterns in how men, and others around them, approach men's grief may inhibit access to supports. It was expressed that men's needs may be overlooked due to gendered assumptions about grief expression.

Focus on the mother's grief to the detriment of the father/male caregiver

Many participants noted that gender-specific stereotypes may dictate male support needs as different to or less than those of females (in a heterosexual relationship). Participants spoke of men missing out or being treated differently than their female partner; Chloe stated, “He [her husband] always felt he was treated differently.” Regarding supports offered, Charlotte said, “There was probably more there for moms”, a perspective many participants shared. Even within support organizations there appeared to be a focus on mothers' grief, with little focus on fathers' experience or needs:

“But the difference between what my husband got at [support organization] and what I got was massive. So, after [daughter's name] died... there was a masseuse that came in, but she would only massage the females. And there was a mother's meditation that they did, which was sort of a grief meditation, and it was just for the moms. And I'm pretty sure there was a hairdresser that came in and just cut the women's hair as well.

But there was so much stuff that was for me and there was nothing for him.” (Phoebe)

Participants noted that gendered assumptions about support needs were prevalent throughout support services and could lead to men not receiving adequate support. For example, one participant described an instance of online peer support where users tried to dismiss father's grief as being less-than that of mother's, a statement that distressed one of the male online support users and the participant:

“There was a lot of mothers, and they were saying stuff about mothers feel the grief more than fathers because they’ve carried the child. And this man comes out and said he was a dad who lost a child... and he said it’s not a competition and we all grieve equally. So, they gave it to him. So, then I added, hang on a minute – my husband may not have given birth to our daughter, but he was there when she was born, he taught her to ride a bike, he has been as important to her as I have. So, they kicked me out. They said I wasn’t for the women. I said, this isn’t a women’s group, this is a grieving parent’s group.” (Nora)

There was a frequent pattern of men not feeling appropriately welcomed or acknowledged within support settings resulting in unmet needs. Most participants strongly discussed a necessity for greater inclusivity.

The pull of peer support

Mutual understanding, shared experience, guidance from someone further along

The mutual understanding gained only through shared experience was frequently discussed by participants as being of enormous benefit and great importance:

“I like the fact when I know the other person understands where I’m coming from, that means a lot to me. It’s not this empty kind of, I don’t know. It’s like they think they can understand but they can’t because they haven’t been through it. So, I find to have that connection with someone who actually understands is really important to me... That’s the sort of support that I really liked - that peer support. That level of understanding.” (Maya)

Participants acknowledged the value of group settings and peer support as being reciprocal – they gained benefits from others’ stories and from sharing their own:

“I saw value in it for myself in terms of actually just being able to speak candidly amongst other people who were not going to be shocked by the things that I would

say, just by virtue of that they had the same thoughts or behaviors themselves. And then I felt, and I also had sort of feedback from the facilitators and one of the participants as well, that there was value in my having been there because of the distance I had.” (Zoe)

Helpful information gained from group experiences included acknowledging difficult periods ahead and suggestions on how to handle them. For example, Chloe noted, “It was just lovely to be able to speak to those different people and talk about how you can handle [those firsts like birthdays and Christmas].” Additionally, there was value in normalizing experiences:

“I guess, you become wanting to share your story because it’s important to you now in a really different way. It’s unique, but it’s common. It has commonalities to others. And the commonalities start to make you feel normal because you feel so not normal.” (Julie)

Hearing peers discuss their experiences normalized parents’ grief. Peer support was comforting to participants and allowed them to benefit from strategies that others have successfully employed.

Peer support is beneficial but can present difficulties

While beneficial, difficulties also arose from peer support. One such difficulty emphasized by some participants was the desire to continue connecting with peers met through support services outside of the service setting and an inability to do so:

“It’s all privacy laws. You can’t necessarily find out ‘oh hey, what’s their phone number because I want to contact them.’ So, unless people are sort of willing to pass out their information on the day then you might... you hear about someone’s story and wonder how they’re going but can’t ever sort of get into contact with them.” (Eloise)

Other participants illustrated difficulties in seeking peer support despite a desire for it due to lack of regular group meetings or time constraints:

“It’s the mother perspective I want. So, I wonder how other moms manage their other kids. How do you navigate your marriage? How do you do you some days? So, for me, a group would definitely have to be in that way... if there was one that ran more regularly that I had access to... if it was fortnightly.” (Julie)

Though not frequently expressed, some participants indicated that peer support was emotionally draining and that this may act as a barrier to access. Maya expressed, “By the time it got to me I was going oh my god like I am so sad, so drained.” In addition, some participants expressed not relating to the specific emotional experience of their peers. For instance, Phoebe said she did not return to the group due to being unable to relate to other parents’ shared experience of anxiety:

“I’m personally not somebody that has taken massive comfort from other bereaved parents... I don’t know that listening to other people’s struggles with fitting back into life has made me feel any better. In general, bereaved mom’s just talk so much about how they’re overly anxious, and anxiety is such a big thing. And I personally have not struggled with anxiety since [daughter’s name] died.” (Phoebe)

Content of peer support groups can be overwhelming and/or draining to hear. Some participants suggested this might be overcome by offering activity-related peer support to share stories more organically rather than one at a time in a circular setting.

Discussion

This study explored parents’ experiences of bereavement care services following the death of their child from childhood cancer. Consistent with previous research, participants expressed that bereavement adversely impacted their physical, emotional, and mental wellbeing (Lichtenthal et al., 2015; Wender, 2012), including their relationships, occupation,

financial and/or social wellbeing (Reilley-Smorawski, 2002). All participants accessed a range of formal or informal supports. As in deCinque et al.'s study (2006), large variability existed in the supports offered and utilized by participants.

Participants emphasized the importance of follow-up care from hospital staff due to the nature of these relationships (Borasino et al., 2008; Cook, 2002; Van der Geest et al., 2018). Demonstrations of care and empathy from hospital staff were well-received and appreciated by participants and appeared to assist with bereavement. Participants expressed missing hospital staff and longing to reconnect with them. Follow-up care from hospital staff could aid in the challenging transition from existing within the supportive hospital environment to finding longer-term supports post-death, a shift in care that some participants emphasized as traumatizing.

The current findings suggest that health professionals' communication can potentially lead to parental distress. Consistent with prior research, parents reported receiving insufficient emotional support or shortcomings in informational support from health professionals (Gijzen et al., 2016; O'Connor & Barrera, 2012). When health professionals' communication with parents was perceived as lacking empathy or insensitive, parents reported distress. Families may benefit, with consent, from increased information sharing between health and support organizations to ensure that appropriate supports can be seamlessly provided.

The wider literature recommends both formal and informal support (Dyregrov, 2004), and parents in this study oscillated between the two, involving themselves in supports ranging from groups, private counselling/psychotherapy, general bereavement support or special event days, peer support, and hospital-organized activities (consistent with Creed et al., 2001; Di Marco et al., 2001). Supports offered early and ongoing were voiced as needed so families can tap into and out of supports as required. Findings suggest a continuation of offered

support by organizations enabled families to reconnect later with the comfort that someone who knows their story will be available to them, thus facilitating relevant support. The primary barrier to support for participants living outside of metropolitan areas was distance. Such participants spoke of unmet support needs and a longing to connect with organizations. Therefore, ways to provide supports to parents living outside of metropolitan cities is required. Online support options may be one way to service these needs.

Participants identified limitations in support for fathers. As demonstrated in previous literature (i.e., Donovan et al., 2012; Stroebe et al., 2013), the current study found that men may be overlooked due to stereotyped gendered expressions of grief. Participants identified the essential need for support to cater to both genders equally. Efforts to validate fathers' grief and encouragement of discussions about grief and psychological distress with fathers may increase their engagement with services. Services could benefit bereaved men by being inclusive (i.e., inclusive language and activities), offering male-specific support options, and training facilitators to be aware of potential gender differences in grief needs and expression.

Consistent with Nikkola et al.'s (2013) findings, the current study confirmed that bereaved mothers often experienced the most helpful support from peers and health professionals. Fathers also appreciated support from peers and health professionals when it was received. The reciprocal nature of peer support was acknowledged, with participants experiencing benefits from hearing others' stories and sharing their own. Peer support normalized grief experiences, enabling parents to feel less alone, and provided strategies to navigate difficult times ahead. Barriers to peer support revolved around accessibility (i.e., when, where, and how often groups ran) and being overwhelmed from the sequential sharing of traumatic experiences. Participants suggested peer support could be improved by engaging in activity-based peer support, thus facilitating a more organic sharing of information. Other suggestions for service providers included considering the frequency and time of group

sessions to increase attendance. Also, the facilitation of sharing contact information between parents who wished to stay in touch was welcomed by participants.

While the current findings offer valuable insights, the sample contained predominately educated, married, Caucasian women, with only two male participants. Further research exploring the bereavement experiences of under-represented populations, including fathers, parents from different socioeconomic status, culturally and linguistically diverse backgrounds, parents identifying as lesbian, gay, bisexual, transgender, queer, or otherwise in non-heterosexual relationships, and single parents, is needed. Also, research into the experiences of parents bereaved by childhood cancer living in rural and remote areas is warranted to adequately understand the experiences of all parents.

The present study contributes to the literature about parents' preferences for, and experiences of, support following bereavement by childhood cancer. Findings highlight the need for care, empathy and connection from health professionals and service providers, especially in communicating with parents. The current findings point to the need for supports to be offered early and to remain available ongoing if desired. Furthermore, support services should be accessible to those living outside metropolitan areas, and gender should be considered as it can impact whether support needs are met. Finally, peer support can be valuable for parents bereaved by childhood cancer when managed well; peer support would benefit from activity-based interactions and seeking to encourage greater participation from fathers.

Acknowledgements

The author sincerely thanks participants for their generous contribution.

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Appendix A – Supplementary Table 1: COREQ Checklist

Topic	Item No.	Guide Questions/Description	Reported on Page No.
Domain 1: Research team and reflexivity			
<i>Personal characteristics</i>			
Interviewer/facilitator	1	Which author/s conducted the interview or focus group?	12
Credentials	2	What were the researcher’s credentials? e.g., PhD, MD	12
Occupation	3	What was their occupation at the time of the study?	12
Gender	4	Was the researcher male or female?	12
Experience and training	5	What experience or training did the researcher have?	12
<i>Relationships with participants</i>			
Relationship established	6	Was a relationship established prior to study commencement?	12
Participant knowledge of the interviewer	7	What did the participants know about the researcher? e.g., personal goals, reasons for doing the research	12
Interviewer characteristics	8	What characteristics were reported about the interviewer/facilitator? e.g., bias, assumptions, reasons and interests about the research topic	12
Domain 2: Study design			
<i>Theoretical framework</i>			
Methodological orientation and Theory	9	What methodological orientation was stated to underpin the study? e.g., grounded theory, discourse analysis, ethnography, phenomenology, content analysis	11
<i>Participant selection</i>			

Sampling	10	How were participants selected? e.g., purposive, convenience, consecutive, snowball	11
Method of approach	11	How were participants approached? e.g., face-to-face, telephone, mail, email	11
Sample size	12	How many participants were in the study?	10
Non-participation	13	How many people refused to participate or dropped out? Reasons?	11
<i>Setting</i>			
Setting of data collection	14	Where was the data collected? e.g., home, clinic, workplace	12
Presence of non-participants	15	Was anyone else present besides the participants and researchers?	12
Description of sample	16	What are the important characteristics of the sample? e.g., demographic data, date	10-11
<i>Data collection</i>			
Interview guide	17	Were questions, prompts, guides provided by the authors? Was it pilot tested?	12
Repeat interviews	18	Were repeated interviews carried out? If yes, how many?	N/A
Audio/visual recording	19	Did the research use audio or visual recording to collect the data?	12
Field notes	20	Were field notes made during and/or after the interview or focus group?	12
Duration	21	What was the duration of the interviews or focus group?	12
Data saturation	22	Was data saturation discussed?	13
Transcripts returned	23	Were transcripts returned to participants for comment and/or correction?	13
Domain 3: analysis and findings			
<i>Data analysis</i>			
Number of data coders	24	How many data coders coded the data?	13

Description of the coding tree	25	Did authors provide a description of the coding tree?	N/A
Derivation of themes	26	Were themes identified in advance or derived from the data?	13
Software	27	What software, if applicable, was used to manage the data?	N/A
Participant checking	28	Did participants provide feedback on the findings?	12
<i>Reporting</i>			
Quotations presented	29	Were participant quotations presented to illustrate the themes/findings? Was each quotation identified? e.g., participant number	13-24
Data and findings consistent	30	Was there consistency between the data presented and the findings?	13-24
Clarity of major themes	31	Were major themes clearly presented in the findings?	13
Clarity of minor themes	32	Is there a description of diverse cases or discussion of minor themes?	24

Developed from: Tong, A., Sainsbury, P., Craig, J. (2007) Consolidated criteria for reporting qualitative research (COREQ): a 32-item checklist for interviews and focus groups. *International Journal for Quality in Health Care*, 19(6), 349-357.

Appendix B – Death Studies, Instructions to Authors

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Updated 27-04-2020